

## Key Fact Sheet

### YOMOJO RESIDENTIAL NBN – FIXED WIRELESS

Plan	Turtle	FW Plus	FW Home Fast	FW Superfast
NBN Speed Tier	25Mbps/ 5Mbps	100Mbps/ 20Mbps	250Mbps/ 20Mbps	400Mbps/ 40Mbps
Typical Evening Download /Upload Speeds 7pm-11pm	25Mbps/ 4Mbps	100Mbps/ 12Mbps	250Mbps/ 20Mbps*	400Mbps/ 40Mbps*
Ideal for	Streaming music, video, online gaming and web browsing	Multiple devices streaming HD video and music, and online gaming.	Multiple HD video and music streams. Families, gamers and heavy downloads	
Number of Users	1-2	3-4	10+	

\*These are new NBN speed tiers, as such we do not have sufficient data to calculate the typical busy period speed for them. We will update this information once sufficient data is available.

### INFORMATION ABOUT THE SERVICE

#### Typical Busy Period Speed

This is intended to represent the typical expected experience between 7pm – 11pm, which is the busiest period for consumer internet traffic.

- It is not a guaranteed minimum speed.
- The actual experience depends on a number of factors – see Technical Limitations below

### TECHNICAL LIMITATIONS / FACTORS AFFECTING SPEED AND PERFORMANCE

#### NBN® Infrastructure

Yomojo nbn® broadband service uses nbn® infrastructure Fixed Wireless to deliver broadband to your premises. Speeds will vary throughout the day and can be affected by a range of factors including line of sight to the tower, signal strength, signal interference, and weather conditions.

#### Age and Quality of Hardware/Software

This may include your modem, WiFi router, and whether you connect to the internet via Ethernet or WiFi

#### WiFi Signal Interference

WiFi signals may be interrupted if positioned too close to other devices like a security camera or cordless phone. Elevating your WiFi modem off the ground in an open and central location away from walls or other obstructions will reduce the impact of the factors mentioned.

#### Connected Devices

The number of devices used at the same time.

#### Network Congestion

There are times when more people are using the network at the same time.

#### Where's the Content Coming From

Content that comes from overseas and content from servers that aren't large enough to cope with demand.

#### Power Failure

In most cases, nbn® services will not function during a power failure, Yomojo does not offer battery backup services.

#### Medical/Security Alarms

You should contact your device provider to find out if your alarm or other devices will work before connecting to the nbn® network, and if not, what alternative solutions are available.