

Critical Information Summary

4G INTERNET 25

Plan	4G Internet 25
Standard Monthly Plan Fee (Minimum Monthly Charge)	\$55.90
Minimum Term	This plan is available on a month-to-month contract.
Included Data	Unlimited
Mobile Network Access	4G
Speed	Capped at Download: 25 Mbps, and Upload: 5 Mbps More info in Speed section below
Modem Charges	\$192, Yomojo will cover the modem cost if you remain connected for 24 months. If the service is cancelled before month 24, a \$8.00 per month payment will apply to cover the modem cost.
Cancellation Fees	There is no cancellation fee for this plan. If your plan is cancelled you won't receive a pro-rata refund for the remainder of your payment cycle
Minimum Total Cost	The minimum cost is \$55.90 (for new customers who cancel within one month)

INFORMATION ABOUT THE SERVICE

Description of the service

4G Internet 25 is a month-to-month included value service. This means that for a set fee, the plan provides an allowance of broadband data for use within Australia. The 4G Internet 25 plan includes an unlimited broadband data allowance.

Equipment needs and modem payments

You need the Yomojo-supplied 4G modem and SIM to use this service. Yomojo will cover the modem cost if you remain connected for 24 months. During this term, your modem payments will be reduced by a prorated monthly amount as set out in the table above. If you cancel your service plan before the end of 24 months you will need to pay out the remaining modem charges.

Coverage and serviceability

4G Internet 25 is a 4G internet service only available in limited areas of selected suburbs on the Optus 4G Plus network and only with the modem supplied by Yomojo. There may be technical or commercial reasons that affect your ability to access the service at your address. The service cannot be used overseas.

Check your coverage on our website, <https://www.yomojo.com.au/coverage>. The coverage check is an indication that you are within a 4G serviceable area, it does not guarantee that your address is 4G serviceable. A service qualification (SQ) and coverage check based on your address will be conducted before your order is accepted.

Speed

Speeds on 4G Internet 25 plans are limited to a maximum download speed of 25Mbps and a maximum upload speed of 5Mbps.

Your actual data speed will depend on a number of factors including congestion, location, local conditions, hardware, software, general internet traffic, distance from the Optus 4G tower and any obstructions between the tower and the modem. We recommend that you position your modem close to a window to maximise signal strength.

Is this plan bundled with any other Telecommunications Service?

You don't need to bundle this plan with another Yomojo service however you may be eligible for discounts if you do. See how our Family Bundles work at <https://www.yomojo.com.au/bundles/family>

The purchase of a Yomojo-supplied modem is required to access the 4G Internet 25 service. Only a Yomojo-supplied device (or a device expressly approved by Yomojo) fitted with a Yomojo-supplied SIM card is supported and we do not warrant that the service will work if an unapproved device or equipment is used. We may suspend or cancel your service if an unapproved device or equipment is used. The SIM supplied with the modem must not be removed from the modem and will not work on any other device.

Minimum term

One month.

What's included?

The 4G Internet 25 has the following features:

- Unlimited national mobile data
- Speed capped at 25/5Mbps
- Plan automatically renews each month

Personal use only, Terms & Conditions and Fair Use Policy applies. <https://www.yomojo.com.au/terms>

INFORMATION ABOUT PRICING**Minimum monthly plan cost**

Modem fee of \$0.00 in the first month, plus a charge of \$55.90 that will be pro-rated based on the day of the month that the service is activated. The minimum monthly plan cost each month thereafter is \$55.90.

Total Maximum Monthly Plan Cost

\$55.90 per month.

Cancellation fees

There is no minimum term contract so you can cancel whenever you choose but please note, we won't refund for unused plan allowances or credit. Any related modem payments will need to be paid out in full if a service is cancelled before the end of the 24-month period.

Promotions and Special Offers

This summary does not include any special offers or promotions that may be offered on this plan, such as discounts or bonuses.

OTHER INFORMATION**Usage Information**

To check your balance or to view your bills or usage, login to your Yomojo dashboard at <https://my.yomojo.com.au/> or via our mobile app found on the Apple AppStore and Google Play.

Where applicable, we will also send you a notification when you reach 50%, 85% and 100% of an included allowance.

Yomojo Full Pricing List and Fair Use Policy

Our Fair Use Policy applies to this plan. You can find this policy and all our policies, terms and pricing at <https://www.yomojo.com.au/terms>.

Payment Processing Fee

Credit, debit, or charge card payments for our plans are subject to the following transaction fees:

- Visa/Mastercard: 1.2%
- American Express: 1.65%

Using Your Service Overseas

You cannot use this service overseas.

Help and Support

If you have any questions, go to <https://www.yomojo.com.au/help> or email us at support@yomojo.com.au.

An educational information package to help consumers better understand broadband technologies and their performance has been created by the Communications Alliance and is available online at <https://commsalliance.com.au/BEP>.

The Telecommunications Industry Ombudsman is contactable at <https://www.tio.com.au/contact-us>, by telephone on 1800 062 058, by fax on 1800 630 614, by post at PO Box 276, Collins Street West, VIC, or in person at Level 3, 595 Collins Street, Melbourne.

This is a summary only - the full legal terms and pricing for this plan are available at: <https://www.yomojo.com.au/terms>