

Critical Information Summary

4G INTERNET 25

Plan	4G Internet 25
Standard Monthly Plan Fee (Minimum Monthly Charge)	\$59.90
Minimum Term	This plan is available on a month-to-month contract.
Included Data	Unlimited
Mobile Network Access	4G
Speed	Download 25 Mbps, upload 5 Mbps, see Speed section below
Modem Charges	\$192 (\$8.00 per month over 24 months). Yomojo covers the modem cost while you remain connected and the modem is yours to keep. If you cancel before the end of month 24, you pay \$8.00 for each month not completed (maximum \$192).
Cancellation Fees	No cancellation fee. You won't receive a pro-rata refund for the rest of your payment cycle, and any remaining modem cost is payable as a one off charge.
Minimum Total Cost	\$251.90 (one month's plan fee plus the \$192 modem cost, if you cancel in month one)

INFORMATION ABOUT THE SERVICE

Description of the service

4G Internet 25 is a month-to-month home internet service. For a set monthly fee, the plan includes unlimited broadband data for use within Australia.

Equipment needs and modem payments

You need the Yomojo-supplied 4G modem and SIM to use this service. The \$192 modem is yours to keep, Yomojo covers it at \$8.00 per month over 24 months while you stay connected. If you cancel earlier, the remaining modem cost (\$8.00 for each month not completed) is payable as a one off charge.

Coverage and serviceability

4G Internet 25 is a 4G internet service only available in limited areas of selected suburbs on the Optus 4G Plus network and only with the modem supplied by Yomojo. There may be technical or commercial reasons that affect your ability to access the service at your address. The service cannot be used overseas.

Check your coverage on our website, <https://www.yomojo.com.au/coverage>. The coverage check is an indication that you are within a 4G serviceable area, it does not guarantee that your address is 4G serviceable. A service qualification (SQ) and coverage check based on your address will be conducted before your order is accepted.

What's included?

The 4G Internet 25 has the following features:

- Unlimited national mobile data
- Speed capped at 25/5Mbps
- Plan automatically renews each month

Terms & Conditions and Fair Use Policy apply. <https://www.yomojo.com.au/terms>

Yomojo Critical Information Summary valid from 1 October 2026

Speed

Speeds on 4G Internet 25 plans are limited to a maximum download speed of 25Mbps and a maximum upload speed of 5Mbps.

Your actual data speed will depend on a number of factors including congestion, location, local conditions, hardware, software, general internet traffic, distance from the Optus 4G tower and any obstructions between the tower and the modem. We recommend that you position your modem close to a window to maximise signal strength.

Is this plan bundled with any other Telecommunications Service?

You don't need to bundle this plan with another Yomojo service.

The purchase of a Yomojo-supplied modem is required to access the 4G Internet 25 service. Only a Yomojo-supplied device (or a device expressly approved by Yomojo) fitted with a Yomojo-supplied SIM card is supported and we do not warrant that the service will work if an unapproved device or equipment is used. We may suspend or cancel your service if an unapproved device or equipment is used. The SIM supplied with the modem must not be removed from the modem and will not work on any other device.

INFORMATION ABOUT PRICING

Minimum monthly plan cost

Modem fee of \$0.00 in the first month, plus a charge of \$59.90 that will be pro-rated based on the day of the month that the service is activated. The minimum monthly plan cost each month thereafter is \$59.90.

Total Maximum Monthly Plan Cost

\$59.90 per month. If you cancel before the end of month 24, the remaining modem cost (maximum \$192) is also payable.

Cancellation fees

There is no minimum term contract so you can cancel whenever you choose but please note, we won't refund for unused plan allowances or credit. Any related modem payments will need to be paid out in full if a service is cancelled before the end of the 24-month period.

Promotions and Special Offers

This summary does not include any special offers or promotions that may be offered on this plan, such as discounts or bonuses.

OTHER INFORMATION

Usage Information

To check your balance or to view your bills or usage, login to your Yomojo dashboard at <https://my.yomojo.com.au/> or via our mobile app found on the Apple AppStore and Google Play.

Yomojo Full Pricing List and Fair Use Policy

Our Fair Use Policy applies to this plan. You can find this policy and all our policies, terms and pricing at <https://www.yomojo.com.au/terms>.

Using Your Service Overseas

You cannot use this service overseas.

Relocating to a new address

The 4G Internet service is supplied for the address on your order. It can be moved to a new address within Optus 4G coverage. Check coverage at your new address before you move at <https://www.yomojo.com.au/coverage>, or contact us and we will check it for you.

Help and Support

If you have any questions, go to <https://www.yomojo.com.au/help> or email us at support@yomojo.com.au.

An educational information package to help consumers better understand broadband technologies and their performance has been created by the Australian Telecommunications Alliance (formerly Communications Alliance) and is available online at <https://www.austelco.org.au/bep/>.

The Telecommunications Industry Ombudsman is contactable at <https://www.tio.com.au/contact-us>, by telephone on 1800 062 058, by fax on 1800 630 614, by post at PO Box 276, Collins Street West, VIC, or in person at Level 3, 595 Collins Street, Melbourne.

This is a summary only – the full legal terms and pricing for this plan are available at: <https://www.yomojo.com.au/terms>